

Kratos Analytical Ltd.
Wharfside
Trafford Wharf Road
Manchester
M17 1GP

Purchase of X-ray Photoelectron Spectrometer (XPS)
FTMC pirkimo Nr. S40

INSTALLATION & TRAINING UNDERTAKING

Kratos Ref: Q333549.4

Dear Sir/Madam,

Kratos Analytical Ltd. is the original manufacturer of the XPS system offered by Kratos and Arm Gate joint venture. All Kratos' XPS systems are designed and assembled at Kratos' head office in Manchester UK. Kratos' head office in Manchester is also Kratos' worldwide lead support and service centre providing spares and support to customers and partners across the globe.

Kratos guarantees that the installation of the instrument would be performed by an experienced Manchester based installation engineer with the necessary training, skills and experience required to perform the task efficiently and to a high standard. Kratos' XPS installation and customer support engineers work exclusively on our XPS products and receive the appropriate level of training and support for this high performance product.

Operator training would be carried out by one of Kratos' experienced applications specialist. These employees all hold Ph.D.'s in relevant surface science disciplines and have several years' experience operating and providing training on the AXIS Supra instrument.

Yours faithfully,



Dr. S.J. Hutton,
Sales Manager
Simon.hutton@kratos.co.uk